



RETURN GOODS POLICY Effective 01/28/2008

Phone: 1-912-748-5100
Fax: 1-912-748-5102

Customer Service: Alisha Kimble
midlothianlabs@returnlogistics.com

Midlothian Laboratories values your business and we appreciate the opportunity to serve you. To ensure your returned products are processed correctly, please familiarize yourself with the following instructions and policy.

Authorization is required for all returns.

Returnable Items:

- Product purchased directly from Midlothian Laboratories
 - If you are a retailer that has purchased our product from a wholesaler/distributor, you must return the product to the wholesaler/distributor, not Midlothian Laboratories
 - Product authorized as returnable & returned within policy guidelines
 - Product with six months or less before expiration date, including partial containers (i.e. bottles greater or equal to ½ of original content)
 - *** Only partial bottles of tablets will be credited ~ Midlothian Laboratories will not issue credit for partial bottles of suspensions or liquids
 - Expired product in sealed, unopened container but not more than twelve (12) months past expiration date
 - Product damaged during shipping if reported within ten (10) days of receipt and received within 30 days of invoice date
 - Shipping errors if reported within ten (10) days of receipt and received within 30 days of invoice date
- Quantity discrepancies or incorrect product received should be directed to jpatterson@midlothianlabs.com or call Jim Patterson at 1-800-344-8661**

Procedure:

- Fax or email Alisha Kimble at 1-912-748-5102 or midlothianlabs@returnlogistics.com the product information with quantity to be returned along with the lot number, expiration date and unit cost to obtain a Return Authorization Number (RA Number)
- Return should include merchandise authorized for return with RA Number marked on the outside of box

Send only Authorized returns prepaid to:
Midlothian Laboratories
22 Artley Road
Savannah, GA 31408

Non-Returnable Items:

- Product sold as short-dated, closeout, special promotion and sold as non-returnable
- Product not purchased directly from Midlothian Laboratories or obtained through normal channels of distribution
- Products with label defaced or removed
- Unauthorized returns
- Product still in date or more than 12 months past expiration date
- Product damaged at the customers warehouse or store level
- Product stored under improper conditions or exposed to fire, smoke, water or other adverse environmental conditions

Credit: All authorized returns in accordance with and subject to the other terms and conditions set forth herein will be credited at current net price or the lowest price billed within the last 12 months (whichever is lower), not current Wholesale Acquisition Cost.

*******Midlothian Laboratories will not be responsible for Third Party Processing Fees.**